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# Do health policies address the availability, accessibility, acceptability, and quality of human resources for health? Analysis over three decades of National Health Policy of India

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#### **Abstract**

**Background:** Human Resources for Health (HRH) are crucial for improving health services coverage and population health outcomes. The World Health Organisation (WHO) promotes countries to formulate holistic policies that focus on four HRH dimensions—availability, accessibility, acceptability, and quality (AAAQ). The status of these dimensions and their incorporation in the National Health Policies of India (NHPIs) are not well known.

**Methods:** We created a multilevel framework of strategies and actions directed to improve AAAQ HRH dimensions. HRH-related recommendations of NHPI—1983, 2002, and 2017 were classified according to targeted dimensions and cadres using the framework. We identified the dimensions and cadres focussed by NHPIs using the number of mentions. Furthermore, we introduce a family of dimensionwise deficit indices formulated to assess situational HRH deficiencies for census years (1981, 2001, and 2011) and over-year trends. Finally, we evaluated whether or not the HRH recommendations in NHPIs addressed the deficient cadres and dimensions of the pre-NHPI census years.

**Results:** NHPIs focused more on HRH availability and quality compared to accessibility and acceptability. Doctors were prioritized over auxiliary nurses-midwives and pharmacists in terms of total recommendations. AAAQ indices showed deficits in all dimensions for almost all HRH cadres over the years. All deficit indices show a general decreasing trend from 1981 to 2011 except for the accessibility deficit. The recommendations in NHPIs did not correspond to the situational deficits in many instances indicating a policy priority mismatch.

**Conclusion:** India needs to incorporate AAAQ dimensions in its policies and monitor their progress. The framework and indices-based approach can help identify the gaps between targeted and needed dimensions and cadres for effective HRH strengthening. At the global level, the application of framework and indices will allow a comparison of the strengths and weaknesses of HRH-related policies of various nations.

**Keywords:** Human Resources for Health, India, Policy analysis, Health system strengthening, Deficit indices, National Health Policy

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### **Background**

Human Resources for Health (HRH) are "all people primarily engaged in actions with the primary intent of enhancing health" [1]. HRH is a crucial component of health systems to improve health services coverage and population health outcomes [2]. HRH strengthening is,



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therefore, quintessential to achieve Universal Health Coverage (UHC) [3] within the broader Sustainable Development Goals (SDGs) framework [4]. However, there is a shortage of 6.9 million and 4.2 million skilled HRH in South-East Asia and Africa, respectively [5]. To address this shortage, under SDG-3.c, the World Health Organization (WHO) encourages nations with an HRH crisis to create and implement national and local policies focused on four HRH dimensions—availability, accessibility, acceptability, and quality (AAAQ) [5]. Availability refers to adequate HRH supply and stock corresponding to population health needs. Accessibility is the equitable spatial, temporal, organizational, and financial access to HRH. Acceptability is determined by HRH characteristics, such as sex and age composition, skills mix, and cultural awareness that can match the population expectations. Finally, quality refers to the competencies, skills, knowledge, and professional behavior of health workers.

India is facing a critical shortage of HRH with only 160 skilled health workers per 100,000 people [6]. In 2016, 36% of total HRH served in rural areas which had a 71% population with doctors and nurses constituting the largest portion of HRH [7]. In response to global calls and the existing crisis, India adopted the target of achieving 450 physicians, nurses, and midwives per 100,000 population by 2030 under SDG indicator 3.c [8]. The National Health Policy of India (NHPI), arguably, the most comprehensive policy securing the health of a billion Indians, encompasses recommendations and plans to attain UHC [9]. The first NHPI (1983) was framed as a response to the 1978 Alma Ata Declaration. Subsequently, NHPI was revised in 2002 and 2017 to match the country's needs and progress. Integrating HRH recommendations aimed at AAAQ dimensions in NHPI can bridge national priority-setting and global calls for action.

Analysis of NHPIs in the context of HRH is crucial for the following reasons. First, it helps to study policy changes and their effects on HRH strengthening over an extensive period of three decades. Second, it helps to evaluate the nation's policy commitment towards addressing HRH needs and achieving development targets. Third, it could guide the development of future policies geared towards areas of need in an evidence-based fashion. Thus, our analysis has three main aims:

- 1. Identify the degree of incorporation of WHO's AAAQ dimensions in NHPI's HRH-related recommendations.
- Identify AAAQ dimensional deficiencies in HRH cadres before three NHPI adoptions to gauge situational needs and also assess longitudinal trends in deficiencies.

3. Investigate whether NHPI recommendations targeted the deficient HRH dimensions and cadres.

#### **Methods**

# Framework for policy content analysis

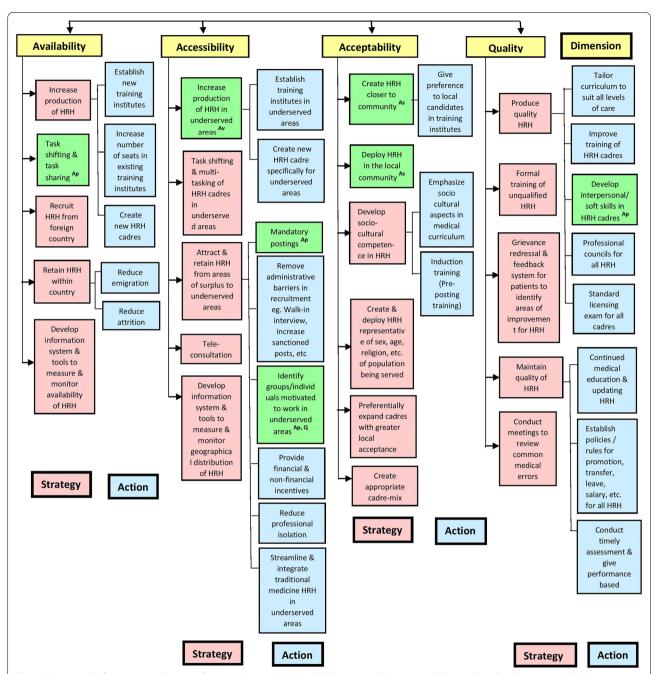
We created a three-tiered framework with dimensions, strategies, and actions for assessing HRH strengthening (Fig. 1). The first level is based on four HRH-AAAQ dimensions proposed by the WHO-Global Health Workforce Alliance (GHWA) [10]. GHWA is a partnership of global stakeholders administered by WHO dedicated to mitigating the HRH crisis. The 'No Health Without a Workforce' report [10] defines availability as the sufficient supply and stock of HRH corresponding to the health needs of the population; accessibility as the equitable spatial, temporal, organizational, and financial access to HRH; acceptability as the characteristics of HRH to meet the expectations of patients in terms of its profile, sex and age composition, its skills mix, and cultural awareness; and quality as the competencies, skills, knowledge, and behavior of the health worker as assessed according to professional norms and as perceived by users [11].

We conceptualized the second (strategies) and third (actions) levels of the framework under the dimensions. We define strategies as the broad approaches that can be used independently or in combination to improve a dimension. We define actions under strategies as directly implementable measures to produce the desired improvement. For example, to improve the HRH availability, one strategy is increasing production that can be achieved by applying either one or all of the three actions—increasing the number of training institutes, increasing the intake capacity of existing institutes, and creating new cadres (e.g., rural-specific doctors). Certain strategies and actions can improve more than one dimension, e.g., creation and deployment of HRH closer to community can enhance acceptability as well as accessibility, introduction of new cadres for underserved areas can enhance both accessibility and acceptability. Such multidimensional strategies and actions are highlighted in Fig. 1. Based on an iterative scoping review of the literature [12-14] (Additional file 1. a), relevant strategies and actions that could improve corresponding dimensions were added to the framework. The proposed framework has 4 dimensions, 21 strategies, and 24 actions (Fig. 1).

# Data sources and variables

We used the National Health Portal of India [15] to obtain policies and committee reports. The National Health Portal is set up by the Ministry of Health and Family Welfare (MoHFW), India to serve as a single point of access

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**Fig. 1** Framework of strategies and actions for strengthening HRH availability, accessibility, acceptability, and quality dimensions. *HRH* Human Resources for Health. Strategies/actions highlighted in green apply to more than one dimension. Shared dimension(s) are mentioned at the end of the highlighted strategies/actions as abbreviation(s) in the superscript. *Av* availability, *As* accessibility, *Ap* acceptability, *Q* quality

for consolidated healthcare-related information for citizens. We obtained NHPI—1983, 2002, and 2017 reports from the Portal's 'Policy' section to extract cadrewise HRH-related recommendations. We obtained the Health Survey & Development (Bhore) Committee (1946) [16] and High-level Expert Group (HLEG) (2011) [17] reports from the 'Committees and Commissions' section of the

Portal. We calculated two cadrewise requirement thresholds, HRH per 100,000 population—R-1 and R-2 using Bhore and HLEG reports, respectively. The requirement threshold values are given in Table 1 and the calculation details are presented in the Additional file 1. b. We chose the Bhore Committee and HLEG reports as the former present the first HRH requirement thresholds

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**Table 1** Cadrewise requirement thresholds from Bhore Committee and High-level Expert Group (HLEG) per 100,000

Cadres	Requirement Thresholds as per Bhore Committee Report	Requirement Thresholds as per HLEG Committee Report
ANM	60	73.72
Nurse	355.91	112.26
Pharmacist	43.97	22.5
AYUSH	NA	6.45
Dentist	20	6.73
Doctor	121.78	33.5

ANM auxiliary nurse-midwife, AYUSH: Ayurveda, Yoga and Naturopathy, Unani, Siddha and Homeopathy, NA not available

for Independent India, while the latter presents the most recent. The Bhore Committee set an ambitious target for the then India, which would have brought India closer to UHC much earlier. The HLEG presents a recently relevant and realistic target-setting, considering the existing HRH shortage and global development calls.

Data on HRH cadre numbers were taken from the Census of India and National Sample Survey (NSS). We included allopathic doctors (referred to as doctors in the rest of the paper), Ayurveda, Yoga and Naturopathy, Unani, Siddha and Homeopathy (AYUSH) practitioners, nurses, auxiliary nurse-midwives (ANMs), dentists, and pharmacists. The National Occupational Classification (NOC) [18] codes were used to classify self-reported occupations from the Census and NSS (Additional file 2: Table S1). NOC-1968 was used for analyzing 1981 data and NOC-2004 for 2001 and 2011 data. We extracted the absolute number of male and female personnel of each cadre for rural, urban, and total groups at the national level from the Census of India [19] for census years immediately before each NHPI release ie. 1981 [20], 2001 [21], and 2011 [22] (Additional file 2: Table S2). The absolute numbers were used to get cadrewise present HRH densities (P) per 100,000 for 1981, 2001, 2011 using the respective census populations (Additional file 1.b). NSS 'Employment and Unemployment' rounds [23] were used to extract the qualified HRH data. These surveys are nationally representative multistage, stratified, cluster sample surveys that collect self-reported information on employment, level of education, among other attributes. Similar to previous studies [7, 24], we compared the educational achievements of self-reported health workers in the 38th (January to December 1983) [25], 61st (July 2004–June 2005) [26], and 68th (July 2011–June 2012) [27] NSS rounds with the required qualifications recommended by registration institutes and councils for each cadre, e.g., Medical Council of India for allopathic doctors, Indian Nursing Council for nurses and ANMs, etc.

(Additional file 2: Table S3). The proportions of qualified HRH obtained from NSS 38th, 61st, and 68th rounds of NSS were applied to the 1981, 2001, and 2011 census absolute HRH values, respectively, to get the qualified HRH relative to the overall HRH as a proxy of HRH quality (see ahead). Although the census years 1981 and 2001 do not perfectly match the 38th (1983) and 61st (2004–05) NSS rounds by the calendar year, the calculation of qualified HRH using the above method is valid assuming that the proportions would not change in small periods of 2–4 years.

# Indices for dimensional HRH deficits

The WHO-GHWA report [10] has suggested a few matrices for measuring AAAQ—the density of skilled health professionals per 10,000 population for availability; the geographic (rural-urban) distribution of physicians for accessibility; the nurses to doctors ratio as well as the proportion of female physicians for acceptability; and investigation into the existence of mechanisms to accredit, regulate and license HRH for quality. In line with the report, we measure AAAQ deficits by formulating four indices. Availability deficit (AvD) measures the deficit in the total stock of HRH, accessibility deficit (AsD) measures the maldistribution of rural HRH against their urban presence, acceptability deficit (ApD) measures the skew in cadre-mix and imbalance of female personnel relative to males within an HRH cadre (sex-mix), and quality deficit (QD) measures the deficit of qualified

AvD measures the deficit of available HRH against the contextually relevant requirement thresholds.

$$AvD_{cadre} = 1 - \left(\frac{P_{cadre}}{R_{cadre}}\right) \tag{1}$$

 ${
m AvD_{cadre}}{=}$  availability deficit for a cadre,  $P_{
m cadre}{=}$  national density of available personnel for the cadre,  $R_{
m cadre}{=}$  requirement threshold for the cadre.

Cadrewise AvDs were calculated using available density (*P*) for 3 years 1981, 2001, and 2011 and the two requirement thresholds R-1 (Bhore) and R-2 (HLEG). Thus, six AvD values were calculated for each cadre. Theoretically, AvD can be positive, negative, or zero. When the density of available HRH is equal to the requirement threshold, AvD = zero, depicting no deficit or surplus. When the density of available HRH is less than the requirement threshold, AvD is positive depicting a deficit that needs attention. When the available HRH exceeds the requirement threshold, AvD is negative, representing a surplus.

AsD measures the deficit of HRH present in rural areas relative to their urban counterparts.

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$$AsD_{cadre} = 1 - \begin{pmatrix} \frac{P_{Cadre\_rural}}{R_{cadre\_urban}} \\ \frac{P_{cadre\_urban}}{R_{cadre\_urban}} \end{pmatrix} = 1 - \begin{pmatrix} \frac{P_{cadre\_rural}}{P_{cadre\_urban}} \\ \end{pmatrix}$$
(2)

Here  $R_{\text{cadre rural}} = R_{\text{cadre urban}}$ ,  $AsD_{\text{cadre}} = \text{accessibility}$ deficit of a cadre,  $P_{\text{cadre rural}}$  = density of available personnel for the given cadre in rural areas,  $P_{\text{cadre urban}} = \text{density}$ of available personnel for the given cadre in urban areas,  $R_{\text{cadre\_rural}}$  = requirement threshold for the cadre at the rural level,  $R_{\text{cadre urban}} = \text{requirement threshold}$  for the cadre at the urban level. Here, we assumed that R-1 and R-2 for a given cadre to be the same for urban, rural, and total (national) groups, i.e.,  $R_{\text{national}} = R_{\text{rural}} = R_{\text{urban}}$ . This makes AsD independent of the requirement thresholds. Therefore, three AsD values for each cadre were calculated for corresponding to 3 years (1981, 2001, and 2011). Theoretically, AsD can be positive, negative, or zero. AsD becomes zero when the densities of available HRH in rural and urban areas are equal, i.e., equal accessibility in urban and rural areas. Positive AsD depicts a greater relative concentration of HRH in urban areas making rural access concerning. AsD is negative when rural HRH density surpasses its urban counterpart.

We present two ApD indices. First, ApD<sub>cadre\_mix</sub> measures the deficit of nursing and supporting cadres relative to doctors. Here, ANMs and nurses together constitute nursing cadres, while pharmacists and nursing cadres together form supporting cadres. GHWA explains— "the communities accept new intermediary professions such as medical assistants, surgery technicians, auxiliary nurses and lay health workers when some conditions are met" [10]. With this rationale, the report uses—cadremix of nurses and physicians as a proxy for acceptability and measures the nurses to physicians ratio to calculate the same. Along these lines, we have measured ApD<sub>cadre-mix</sub> using the relative availability of supporting cadres (i.e., available density of supporting cadres / requirement threshold of supporting cadre) and the relative availability of doctors (i.e., available density of doctors/required density of doctors).

$$ApD_{cadre\_mix} = 1 - \left(\frac{\frac{P_{cadre}}{R_{cadre}}}{\frac{P_{doctor}}{R_{doctor}}}\right)$$
(3)

Here cadres are supporting and nursing cadres,  $ApD_{cadre\_mix} = acceptability$  deficit of a cadre group,  $P_{cadre} = national$  density of available cadre groups,  $P_{doctor} = national$  density of doctors,  $R_{cadre} = requirement$  threshold for the cadre groups,  $R_{doctor} = REQUIREMENT$  threshold for doctors. Here, cadre groups refer to nursing and supporting cadres.  $ApD_{cadre\_mix}$  was calculated for the nursing and supporting cadres for 3 years 1981, 2001,

and 2011 using both R-1 and R-2. Six  ${\rm ApD_{cadre\_mix}}$  values were calculated for two cadre groups. Theoretically,  ${\rm ApD_{cadre\_mix}}$  can be positive, negative, or zero. When the relative availability of doctors is equal to the relative availability of the considered cadre group (nursing or supporting cadres),  ${\rm ApD_{cadre\_mix}}$  is zero, depicting acceptable cadre composition in the workforce. When the relative availability of cadre groups is smaller or greater than that of doctors,  ${\rm ApD_{cadre\_mix}}$  is positive or negative, respectively, denoting suboptimal acceptability that needs intervention. It is desirable to have  ${\rm ApD_{cadre\_mix}}$  value in the proximity of zero to ensure balanced cadremix and acceptability.

Second, we considered the within-cadre sex composition as a proxy for acceptability. The WHO–GHWA report proposes same-sex provider as one of the characteristics of acceptable HRH especially in populations, where being served by someone of the other sex is not culturally acceptable [10].  ${\rm ApD}_{\rm sex\_mix}$  measures the imbalance of female personnel relative to males for a cadre.

$$ApD_{\text{sex\_mix}} = 1 - \left(\frac{P_{\text{cadre\_female}}}{P_{\text{cadre male}}}\right)$$
 (4)

 $\label{eq:polyage} \begin{aligned} &\operatorname{ApD}_{\operatorname{sex\_mix}} \! = \! \operatorname{Acceptability} \ \, \operatorname{deficit} \ \, \operatorname{of} \ \, \operatorname{a} \ \, \operatorname{cadre}, \ \, P_{\operatorname{cadre\_male}} \! = \! \operatorname{national} \ \, \operatorname{density} \ \, \operatorname{of} \ \, \operatorname{available} \ \, \operatorname{females} \ \, \operatorname{of} \ \, \operatorname{an} \ \, \operatorname{HRH} \\ &\operatorname{cadre}, \ \, P_{\operatorname{cadre\_male}} \! = \! \operatorname{national} \ \, \operatorname{density} \ \, \operatorname{of} \ \, \operatorname{available} \ \, \operatorname{males} \ \, \operatorname{of} \ \, \operatorname{the} \ \, \operatorname{same} \ \, \operatorname{cadre}. \end{aligned}$ 

 $\rm ApD_{sex\_mix}$  is independent of requirement thresholds and depends only on the densities of available female and male personnel of an HRH cadre. Therefore, three  $\rm ApD_{sex\_mix}$  values for the years 1981, 2001, and 2011 were calculated for each cadre except ANMs who are supposed to be female health workers. Theoretically,  $\rm ApD_{sex\_mix}$  can be negative, positive, or zero. When female and male densities of cadre are equal,  $\rm ApD_{sex\_mix}$  is zero showing a sex-balanced acceptable workforce. Positive and negative  $\rm ApD_{sex\_mix}$  values denote skew towards males and females, respectively.  $\rm ApD_{sex\_mix}$  closer to zero is favorable for an acceptable workforce.

QD measures the deficit of qualified HRH relative to the total HRH, i.e., qualified and unqualified. Here, qualified HRH are those possessing educational qualifications proposed by the registration body or council for the cadre as given in Additional file 2: Table S3.

$$\mathrm{QD}_{\mathrm{cadre}} = 1 - \left(\frac{\frac{P_{\mathrm{cadre\_qualified}}}{R_{\mathrm{cadre}}}}{\frac{P_{\mathrm{cadre}}}{R_{\mathrm{cadre}}}}\right) = 1 - \left(\frac{P_{\mathrm{Cadre\_qualified}}}{P_{\mathrm{cadre}}}\right)$$

Here  $R_{\text{cadre\_qualified}} = R_{\text{cadre}}$ , QD<sub>cadre</sub> = quality deficit for a cadre,  $P_{\text{cadre\_qualified}} =$  national density of qualified personnel in a given cadre,  $P_{\text{cadre}} =$  national density (qualified and unqualified) of the cadre,  $R_{\text{cadre qualified}} =$  requirement

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threshold for qualified HRH in the cadre,  $R_{\rm cadre}$  = requirement threshold for total HRH in the cadre.

We assume that the requirement thresholds are equal for qualified and total HRH. Hence, QD here is independent of requirement thresholds and is determined by the proportion of qualified HRH relative to total HRH. For each cadre, three QD values were calculated for 3 years (1981, 2001, and 2011). QD can range from 0 to 1. When all available personnel belonging to an HRH cadre are qualified, QD becomes zero, depicting the desired scenario of high HRH quality. The worst-case scenario with no qualified personnel is depicted by QD=1. Since total HRH cannot be less than qualified HRH, QD cannot be negative.

# Data analysis

Analysis 1: We screened all NHPI reports for HRHrelated recommendations to evaluate the incorporation of AAAQ dimensions and investigate the focussed cadres. Each recommendation was coded according toaddressed dimensions, targeted cadres, recommended strategies, and suggested/employed actions (Additional file 2: Tables 4a, b, c). Dimension, strategy, and action targeted by a policy recommendation were identified using the proposed framework (Fig. 1). Strategies and actions enlisted in the framework but not mentioned for any cadre in an NHPI for a given dimension were noted as 'Strategy/Action not used' (Table 2). Recommendations not specific to any cadres were coded as 'non-cadre-specific. Cadres apart from the six mentioned above were grouped as 'Other'. For each NHPI report, we recorded the total number of dimensionwise and cadrewise recommendations independently and further cross-tabulated them. The policy focus was determined by the number of mentions. Variations in the total number of mentions across NHPIs were noted to determine changing focus. This approach has been previously used in various policy-content analyses [28, 29] that investigate policy focus or issue prioritization, including the Lancet Commission on Global Surgery [30].

Analysis 2: We calculated cadrewise AAAQ deficit indices for pre-NHPI census years (1981, 2001, 2011). For each year, we obtained two AvD and ApD values (using R-1 and R-2) and one AsD and QD value (as they are independent of R) for each cadre. Index values were categorized as critical (1 to 0.75), high (0.74 to 0.50), moderate (0.49 to 0.25), and low (0.24 to 0) deficit. The surplus was categorized as low (- 0.01 to - 0.24), moderate (- 0.25 to - 0.49), high - 0.50 to - 0.74), and extreme (- 0.75). We conducted two sub-analyses:

(a) We looked at the time trends in the AAAQ deficits from 1981 to 2011. For each dimension, we evaluated longitudinal change in deficit indices values for each cadre between 1981 and 2011 by measuring percent change using the following equation.

$$Percentage change in D = \left(\frac{D_{2011} - D_{1981}}{D_{1981}}\right) X 100$$

$$(6)$$

 $D\!=\!$  deficit index, i.e., AvD, AsD, ApD, or QD.  $D_{2011}\!=\!$  deficit index for 2011,  $D_{1981}\!=\!$  deficit index for 1981

For availability and acceptability, since two sets of cadrewise deficit indices were calculated for each year (using R1 and R2), time trends were observed separately for indices based on each requirement threshold.

(b) To look into the statuses of availability, accessibility, acceptability, and quality of the cadres before each NHPI, we conducted retrospective situational analyses using the deficit index values of pre-NHPI census years. It was essential to use the deficit indices based on thenexisting (relevant) requirement thresholds. R-1 (Bhore requirement thresholds—1946) is relevant for NHPI-1983 and NHPI-2002, and R-2 (HLEG requirement thresholds-2011) is relevant for NHPI-2017. AvD and ApD calculated using P-1981 (present HRH density for 1981) and P-2001 against R-1 were used for situational analysis for NHPI-1983 and 2002, respectively, while AvD and ApD calculated using P-2011 and R-2 were used for NHPI-2017. Considerations for requirement thresholds were not needed for situational analyses of AsD and QD as these indices are independent of thresholds.

Analysis 3: To investigate policy match or mismatch, i.e., whether NHPI recommendations targeted the deficient HRH dimensions and cadres, we compared focused cadres (i.e., most mentioned cadres) for a given dimension in all NHPIs with cadres' deficit/surplus categories (low, moderate, high, critical) for preceding census years. For instance, we looked at if cadres with high deficits had more focus in the NHPI recommendations.

#### **Results**

The section numbers correspond to the three analyses described in the "Methods".

Dimensionwise and cadrewise distribution of NHPI recommendations

The distribution of recommendations according to AAAQ dimensions for three NHPIs is shown in Fig. 2A. Over years, the dimensional focus shifted from HRH quality to availability and back to quality. The focus on accessibility and acceptability gradually increased across NHPIs, with a greater improvement for accessibility than acceptability. The commonly proposed strategies for improving availability, accessibility,

 Table 2
 Cadrewise HRH-related strategies and actions for AAAQ dimensions recommended in the NHPIs

NHP	Availability			Accessibility			Acceptability			Quality		
rear	Cadre focused	Cadre focused Recommendations Strategy/ given Action no used	Strategy/ Action not used	Cadre focused	Recommendations given	Strategy/ Action not used	Cadre focused	Recommendations Strategy/ given Action nc used	ons Strategy/ Action not used	Cadre focused	Recommendations Strategy/ given Action no used	Strategy/ Action not used
1983	Other <sup>a</sup>	-Create a new HRH - Establish cadre institutes	- Establish new training institutes	Doctor	- Financial incentive - Tele-consul- No recommendation focused on the acceptability ration of HRH - Identify	- Tele-consul- tation - Identify	No recommendat of HRH	tion focused on th	e acceptability	Other	- Formal training - Grievance courses for unquali- redressal and fied HRH	- Grievance redressal and feedback system
	Non-cadre- specific <sup>b</sup>	- Measure and moni - Indrease the tor availability of seats in exist-HRH using informa- ing training tion systems institutes - Task shiffing	<ul> <li>Increase the number of seats in exist- ing training institutes</li> <li>Task shifting</li> </ul>	AYUSH <sup>€</sup>	- Streamline and integrate traditional HRH cadres - Task shifting in underserved areas	groups/ individuals motivated to work in underserved areas				Non-cadre- specific	- Changes in curriculum - Develop interpersonal/soft skills	for patients - Maintain qual- ity of HRH - Professional councils for all HRH cadres
			and task sharing - Recruiting HRH from	Non-cadre- spe- cific		- Remove professional isolation - Remove						- Improving the training of HRH cadres
			foreign countries - Retaining		medicine to under- served areas - Increase produc- tion of HRH in	administrative barriers in recruitment						licensing exam for all cadres - Conduct
			the country		reas ma- bd re ie	interviews interviews - Mandatory rural postings						ineeurigs to review common medical errors - Regular assessment of in-service staff

IAPI	Availability			Accessibility			Acceptability			Quality		
Year	Cadre focused	Cadre focused Recommendations Strategy/ given Action n used	Strategy/ Action not used	Cadre focused	Recommendations Strategy/ given Action no used	Strategy/ Action not used	Cadre focused	Recommendations Strategy/ given Action no used	Strategy/ Action not used	Cadre focused	Recommendations Strategy/ given Action no used	Strategy/ Action not used
2002	Doctor	- Develop informanion systems and HRH from tools to measure foreign and monitor the countries availability of HRH - Retaining Establish new train - HRH within ing institutes the country number of seats in medical institutes - Task shifting and sharing	- Recruiting HRH from foreign countries - Retaining HRH within	Doctor	- Mandatory rural posting - Removing administrative barriers of recruitment - Task shifting and sharing in underserved areas - Tele-consultation	- Establish training institutes in underserved areas - Provide financial and non-financial incentives groups or individuals	Non-cadre-spe- cific	- Create and deploy HRH representative of sex, age, religion, etc. of the popula- tion being served	- Create HRH closer to the community - Deploy HRH in the local community - Induction reaining of new HRH - Creat appropriate cadre-mix	Doctor	-Change the curriculum to suit all levels of care Improve the training to HRH cadres -Continued medical education and training to HRH	-Regular assessment of in-service staff and performance-based incentives - Grievance reclessal and feedback system for patients to identify areas of improvement
	Nurse	- Increase the number of nursing institutes and sak-sharing and task-sharing - Develop information systems and monitor the availability of HRH		Nurse	- Task-shifting and multi-tasking of HRH cadres in underserved areas	motivated trowards serving underserved areas - Removing professional isolation - Develop information professional contraction information externer	Other	- Preferentially expand cadres with greater local acceptance		Non-cadre- specific	- Develop interper- sonal/ soft skills in all cadres training of HRH cadres	for HRH - Standard - Itandard - Establish policy/rules for pomoriton, transfer, leave, salary, etc. for all HRH - Conduct meet- increase as a
	Other	- Establish new training institutes - Create a new HRH cadre (LMP <sup>4</sup> )		Paramedic (pharmacist)	- Task-shifting and multi-tasking of HRH cadres in underserved areas	and tools to measure and monitor the geographical distribution of HRH	Paramedic (pharmacist)	- Task-shifting and multi-tasking of HRH cadres		Paramedic (pharmacist)	- Changing the curriculum to suit all levels of care - Professional councils for all HRH cadres	ings to review the common medical error - Formal training of unqualified HRH
	Dentist	- Establish new training institutes		Other	- Create a new cadre (LMP) specifically for underserved areas	- Streamline and integrate traditional medicine	Doctor	- Develop socio-cultural competence in HRH		Nurse	- Improving the training of nurses	
	Paramedic (pharmacist) Non-cadre	- Task-shifting and multi-tasking Create a new HRH		Non-cadre specific	- Task-shifting and multi-tasking of HRH cadres in underserved areas	served areas						

Table 2 (continued)

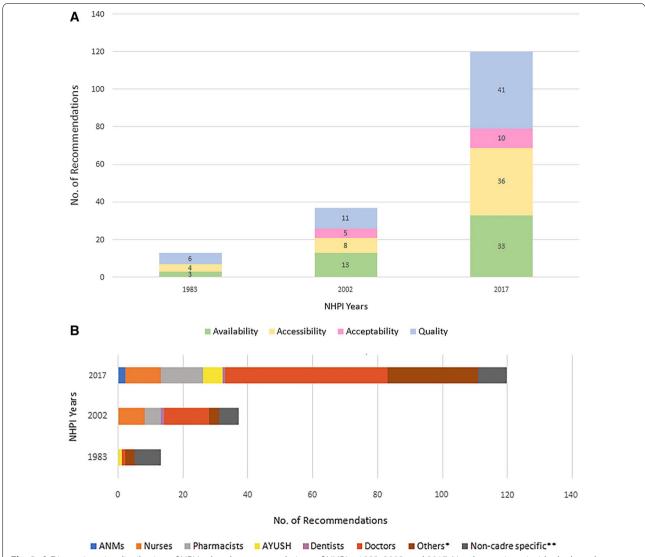
NHD	Availability			Accessibility			Acceptability			Quality		
Year	Cadre focused	Cadre focused Recommendations Strategy/ given Action n used	Strategy/ Action not used	Cadre focused	Recommendations Strategy/ given Action no used	. <b>.</b>	Cadre focused	Recommendations Strategy/ given Action no used	Strategy/ Action not used	Cadre focused	Recommendations Strategy/ given Action no used	Strategy/ Action not used
2017	Doctor	- Establish new train Recruiting ing institutes HRH from Increase the foreign number of seats in countries existing institutes - Reducing sharing - Reduce - Create a new HRH attrition cadre	- Recruiting HRH from foreign countries - Reducing emigration - Reduce attrition	Doctor	- Establish training institutes in underserved areas in Amadatory rural posting - Remove administrative barriers in itercultments - Increase production in underserved gareas - Tele-consultation - Providing financial and non-financial incentives - Identify individuals/groups moti-vared to work in	-Reduce professional sisolation - Develop information systems and tools to measure and monitor the geographical distribution of HRH	Doctor	- Emphasize socio- cultural aspects in the medical curriculum posting	- Create appropriate cadre-mix - Create and deploy HRH representa- tive with the composition of society in terms of sex, caste religion, caste religion, - Pre-posting regional training (induction	Doctor	- Improving the training of HRH cadres - Standard licensing exam for all cadres - Continued medical education and training to HRH - Develop interpersonal/ soft skills in HRH cadres - Changing the curriculum to suit all levels of care - Give performance-based incentives	- Regular assessment of in-service staff patent feed-back and griev-ance redressal system - Conduct meetings to review common medical errors
	Nurse	- Create a new HRH cadre - Establish new train- ing institutes			underserved areas - Task shifting and multi-tasking of HRH cadres in underserved areas		AYUSH	Expand cadres with high local accept- ance preferentially				
	Other	- Task shifting and multi-tasking of HRH cadres - Create a new HRH cadre - Establish new training institutes - Task shifting and task sharing - Increase the number of seats in existing institutes - Develop information system tools to measure and monitor the availability of HRH		Paramedic (pharmacist)	- Task shifting and multitasking of HRH cadres in underserved areas - Increase production of HRH in underserved areas		(pharmacist)	- Expand cadres with high local acceptance preferentially coral community		Nurse	- Improving training of HRH cadres - Professional councils for all HRH cadres - Continued medical education and training to HRH	

Table 2 (continued)

MAP	Availability			Accessibility			Acceptability			Quality		
Year	Cadre focused	Recommendations Strategy, given Action no used	Strategy/ Action not used	Cadre focused	Recommendations Strategy/ given Action no used	s Strategy/ Action not used	Cadre focused	Recommendations Strategy/ given Action no used	s Strategy/ Action not used	Cadre	Recommendations Strategy/ given Action no used	Strategy/ Action not used
	Paramedic (pharmacist)	-Increase the number of seats in existing training institutes, a Task shifting and task sharing and task sharing Develop tools to measure HRH (by IPHS* norms)		AYUSH	- Streamline and integrate traditional HRH in underserved areas - Task shifting and multi-tasking of HRH cadres in underserved areas	-7	Nurse	- Expand cadres with high local acceptance preferentially		Other	- Improving training of HRH cadres - Formal training courses for unqualified HRH - Standard licensing exam - Professional councils - Develop interper- sonal/ soft skills in HRH cadres	
	Non-cadre- specific	- Develop information system and tools to measure and monitor availability of HRH - Establish new training institutes Increase number of seats in existing training institutes		Other	- Increase production of HRH in underserved areas - Task shifting and multi-tasking of HRH cadres in underserved areas - Remove administrative barriers in fecruitment - Identify groups/individuals motivated to work in underserved areas - Create HRH cadre specifically for underserved areas		N N N N N N N N N N N N N N N N N N N	- Expand cadres with high local acceptance preferentially		Non-cadre- specific	- Continued medical education and training to HRH - Establish policy/ runsfer, leave, sal- ary, etc. for all HRH cadres - Develop interper- sonal/ soft skills in HRH cadres - Professional councils for all HRH cadres - Professional - Councils for all HRH cadres - Professional - Councils for all HRH	
				WWA	- Task shifting and multi-tasking of HRH cadres in underserved areas		Other	- Create HRH closer to community -Expand cadres with high local accept- ance preferentially	_	АУИЗН	- Changing curriculum to suit all levels of care - Professional councils	
				Nurse	- Task shifting and multi-tasking of HRH cadres in underserved areas - Create new HRH - Create new HRH of create specifically for underserved areas			- Task shifting and multi-tasking of HRH cadres		Paramedics (pharmacist)	- Changing curricu- lum to suit all levels of care - Professional councils	
				Non-cadre- specific	- Provide financial and non-financial incentives					Dentist	- Professional councils for dentist	

HRH Human Resources for Health, NHPl National Health Policy of India, AAAQ availability, accessibility, acceptability, quality, acceptability, quality, acceptability, acce bNon-cadre-specific recommendations apply to all HRH cadres. cAYUSH: Ayurveda, Yoga, and Naturopathy, Unani, Siddha and Homeopathy, dLMPs: Licentiate Medical Practitioners, elPHS: Indian Public Health Standards

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**Fig. 2** A Dimensionwise distribution of HRH-related recommendations of NHPI—1983, 2002, and 2017. Numbers written inside the bars denote the number of recommendations. *HRH* Human Resources for Health, *NHPI* National Health Policy of India. **B** Cadrewise distribution of HRH-related recommendations of NHPI 1983, 2002, 2017. \*Other includes mid-level practitioners, community health workers, and multi-purpose workers. \*\*Non-cadre-specific recommendations apply to all HRH cadres. *HRH* Human Resources for Health, *NHPI* National Health Policy of India, *HRH* Human Resources for Health, *AYUSH* Ayurveda, Yoga and Naturopathy, Unani, Siddha and Homeopathy, *ANM* auxiliary nurse-midwife

acceptability, and quality were: establishing new and expanding existing training institutes, task shifting/sharing, preferential expansion of cadres with high local acceptance, and need-based changes in training, respectively (Table 2). Retaining HRH within the country, reducing professional isolation, pre-posting induction training, and regular assessment of in-service staff were the least commonly prescribed strategies/actions for availability, acceptability, acceptability, and quality, respectively, across NHPIs (Table 2). The cadrewise distribution of recommendations across NHPIs

is shown in Fig. 2B. Doctors were prioritized across all NHPIs with the highest recommendations, while ANMs and dentists had the least recommendations. The commonly proposed AAAQ strategies/actions for doctors were—increasing the training capacity of institutes, imposing mandatory rural service, developing socio-cultural competence, and incorporating changes in the curriculum. Improvement in training (quality-related recommendation), recruiting AYUSH in underserved areas (accessibility), and establishing professional councils (quality) were common strategies for nurses, AYUSH, and paramedics, respectively (Table 2).

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Cross-tabulation of cadrewise and dimensionwise number of recommendations is given in Table 3.

a. Longitudinal trends of dimensionwise deficits over three decades

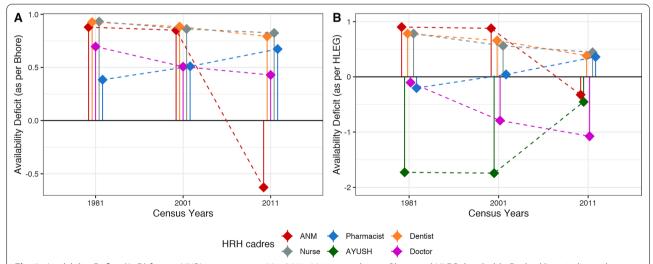
National AvD calculated using both thresholds showed a decreasing trend for all cadres from 1981 to 2011, except for pharmacists and AYUSH for whom the deficit increased. The steepest decrease was seen for ANMs as per Bhore (171%) (Fig. 3A) and HLEG (136%) thresholds (Fig. 3B). AvD increased for pharmacists by 75% using the

Bhore threshold (R-1) and for AYUSH by 74% as per the HLEG threshold (R-2). AsD was almost constant (<1% change) from 1981 to 2011 for all cadres. However, for ANMs, AsD decreased steeply between 2001 and 2011 (Fig. 4).  ${\rm ApD_{cadre-mix}}$  showed a decreasing trend under both requirement thresholds for nursing and supporting cadres (Fig. 5A, B).  ${\rm ApD_{sex-mix}}$  showed a little decrease (<15%) for pharmacists, AYUSH, and doctors, and a 53% decrease for dentists. Acceptability for nurses also improved as witnessed by  ${\rm ApD_{sex-mix}}$  approaching zero from 1981 to 2011, indicating an increase in male nurses. QD for all cadres declined with the fall being steepest

**Table 3** Number of cadrewise recommendations of HRH in the NHPIs for AAAO dimensions.

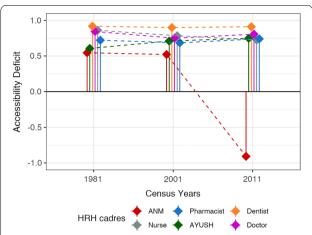
Cadres	Dimens	sionwise r	ecommen	dations								
	Availab	oility		Accessi	ibility		Accept	ability		Quality	,	
	1983	2002	2017	1983	2002	2017	1983	2002	2017	1983	2002	2017
Doctor	0	5	15	1	4	15	0	1	2	0	4	18
Nurse	0	4	2	0	1	2	0	0	1	0	3	6
AYUSH <sup>a</sup>	0	0	0	1	0	4	0	0	1	0	0	1
$ANM^b$	0	0	0	0	0	1	0	0	1	0	0	0
Dentist	0	1	0	0	0	0	0	0	0	0	0	1
Pharmacist	0	1	5	0	1	3	0	1	2	0	2	3
Other <sup>c</sup>	1	1	10	0	1	9	0	1	3	2	0	6
Non-cadre-specific <sup>d</sup>	2	1	1	2	1	2	0	2	0	4	2	6
Total recommendations	3	13	33	4	8	36	0	5	10	6	11	41

HRH Human Resources for Health, NHPI National Health Policy of India, AAAQ Availability, Accessibility, Acceptability, a AyUSH: Ayurveda, Yoga and Naturopathy, Unani, Siddha and Homeopathy, b ANM: Auxiliary Nurse-Midwife, Cother includes mid-level practitioners, community health workers, and multi-purpose workers. d Non-cadre-specific recommendations apply to all HRH cadres



**Fig. 3** Availability Deficit (AvD) for pre-NHPI census years 1981, 2001, 2011 according to Bhore and HLEG thresholds. Dashed lines indicate the longitudinal changes in deficit. Solid vertical lines indicate availability deficits. Availability deficits for AYUSH were not calculated using Bhore Committee Report due to the unavailable requirement threshold. *HRH* Human Resources for Health, *NHPI* National Health Policy of India, *HLEG* High-Level Expert Group, *AYUSH* Ayurveda, Yoga and Naturopathy, Unani, Siddha and Homeopathy, *ANM* auxiliary nurse-midwife

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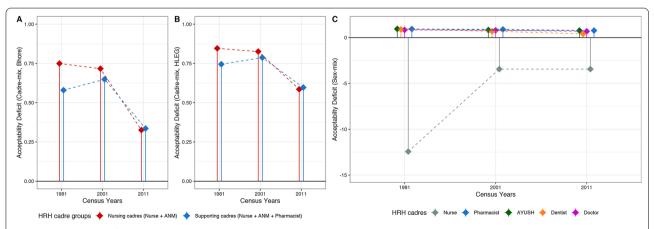


**Fig. 4** Accessibility Deficit (AsD) for pre-NHPI census years 1981, 2001, 2011. Dashed lines indicate the longitudinal changes in deficit. Solid vertical lines indicate Accessibility Deficit. *HRH* Human Resources for Health, *NHPI* National Health Policy of India, *AYUSH* Ayurveda, Yoga and Naturopathy, Unani, Siddha and Homeopathy, *ANM* auxiliary nurse-midwife

for dentists (87%) and least for pharmacists (8%) (Fig. 6). Thus, all deficit indices showed a decreasing trend of variable magnitudes from 1981 to 2011 except AsD, denoting improvements in HRH availability, acceptability, and quality; however, the accessibility of HRH in rural areas has failed to improve for several cadres.

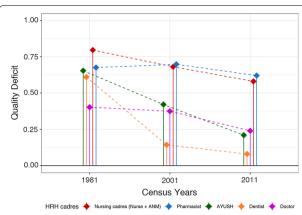
2. b.Retrospective situational analyses of HRH for pre-NHPI years

In 1981, all cadres had critical-to-moderate AvD with the greatest deficit for nurses (Fig. 3A). AsD for all cadres was either critical or high, with dentists having the greatest accessibility deficit (Fig. 4). Critical and high  $\mathrm{ApD}_{\mathrm{cadre-mix}}$  were noted for nursing and supporting cadres, respectively (Fig. 5A). Critical ApD<sub>sex-mix</sub> were noted for all cadres except nurses (Fig. 5C). QDs ranged from critical to moderate with nursing cadres (ANMs and nurses) presenting the highest quality deficit (Fig. 6). In 2001, all cadres had critical to high AvDs with dentists being the most deficiently available (Fig. 3A). AsD for all cadres was critical with the greatest accessibility deficit for dentists and least for ANMs (Fig. 4). High  $\mbox{ApD}_{\mbox{\scriptsize cadre-mix}}$  was noted for both nursing and supporting cadres (Fig. 5A).  $\mbox{ApD}_{\mbox{\scriptsize sex-mix}}$  was critical for all cadres except nurses (Fig. 5C). QD was high or moderate for all cadres except for dentists that showed a low value. (Fig. 6). In 2011, pharmacists, nurses, and dentists had moderate AvD, and ANMs, AYUSH, and doctors had moderate, high, and extreme surpluses, respectively (Fig. 3B). All cadres showed high and critical AsDs except for ANMs which presented a high surplus for accessibility (Fig. 4). Nursing and supporting cadres both had high ApD<sub>cadre-mix</sub> (Fig. 5B). ApD<sub>sex-mix</sub> was high or critical for all cadres except nurses (Fig. 5C). QD was critical for pharmacists and low for dentists (Fig. 6). Thus, the situational analyses for the three pre-NHPI census years point out that before each NHPI all dimensions for all cadres were in a deficit with only two exceptions. Availability of AYUSH, dentists, and doctors and accessibility of ANMs were in surplus before NHPI 2017.



**Fig. 5** Acceptability Deficit (ApD) for pre-NHPI census years 1981, 2001, 2011 according to Bhore and HLEG thresholds. Dashed lines indicate the longitudinal changes in acceptability deficit. Solid vertical lines indicate an acceptability deficit. Nursing cadres include ANM and nurses. Supporting cadres include pharmacists along with nursing cadres. ApD (sex-mix) was not calculated for ANMs as an ANM by definition is a female health worker. *HRH* Human Resources for Health, *NHPI* National Health Policy of India, *HLEG* High-Level Expert Group, *ANM* auxiliary nurse-midwife

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**Fig. 6** Quality deficit (QD) for pre-NHPI census years 1981, 2001, 2011. Dashed lines indicate the longitudinal changes in quality deficit. Solid vertical lines indicate quality deficit. Combined quality deficits for nurses and ANMs were calculated as proportions of qualified HRH were not available for these cadres separately. *HRH* Human Resources for Health, *NHPI* National Health Policy of India, *AYUSH* Ayurveda, Yoga and Naturopathy, Unani, Siddha and Homeopathy, *ANM* auxiliary nurse-midwife

# Comparison of cadrewise deficit categories with cadres focused in NHPIs

Table 4 shows that no cadre-specific recommendations were made for availability in NHPI-1983 although the majority of cadres suffered critical to high AvD. Most cadres showed critical to high AsD; however, only one recommendation was made for doctors and AYUSH each. There were no acceptability-related recommendations though all cadres had high or critical ApDs. No recommendations were made to improve the HRH quality although the majority of cadres had critical or high QDs. In NHPI-2002, no availability-related recommendations were made for ANMs and dentists that had critical AvDs. Dentists and nurses with critical AsDs had zero and one accessibility-related recommendation, respectively, while AYUSH and ANMs with high AsD had none. Only one acceptability-related recommendation was made for doctor and pharmacist each, while all cadres had high or critical ApDs. Pharmacists with high QDs had only two quality-related recommendations, while doctors with moderate QD had four recommendations. In NHPI-2017, there were 15 availability-related recommendations for doctors who had extreme availability surplus, while dentists with moderate AvD had no recommendations. Nurses and pharmacists with high AsD had two and three recommendation(s), respectively, while dentists with critical deficits had none. One acceptability-related recommendation was made for AYUSH and nurses each that showed critical ApD and extreme acceptability surplus, respectively. Doctors had 18 quality-related recommendations despite low QD. Thus, the recommendations in NHPIs did not correspond to the situational deficits in many instances indicating a mismatch with the policy focus.

#### **Discussion**

Our results show that NHPIs' HRH-related recommendations do not systematically incorporate AAAQ dimensions. Over three decades, the main focus has been on HRH availability and quality with limited attention to accessibility and acceptability. Recommendations consistently seem to prioritize doctors over other cadres, such as ANMs and pharmacists. The situational analysis revealed dimensionwise deficits in most cadres for the years corresponding to all NHPIs. NHPIs did not always focus on the deficient cadres indicating policy priority mismatches and thus failing to fully address the situational HRH deficiencies. Longitudinally, the magnitude of deficits declined for all dimensions except accessibility showing that urban—rural HRH maldistribution is a chronic problem for the country.

Our analysis is significant in two ways. First, past studies have focused largely on HRH availability but not other dimensions. HRH availability in India [7] and other countries have been studied cross-sectionally [31] and longitudinally [32, 33], using density (HRH per unit population, e.g., HRH per 100,000) as a metric. Another widely used metric for measuring HRH availability is vacancy (required HRH-present HRH) [34]. Furthermore, their interpretations are heterogeneous, i.e., density is a positive measure (higher value of density is considered better), while vacancy is a negative measure (greater being worse). Density is relative to the population, while vacancy is relative to some requirement threshold. In this study, we propose a family of deficit indices that help to uniformly investigate all the four HRH AAAQ dimensions. All the indices have a similar interpretation, i.e., zero depicts no deficit, while the positive values depict deficiencies in dimensions that need policy attention. Population-based or threshold-based values are easily incorporated in the index calculations. Second, we use a framework-based approach for policy document analysis that allows evaluation against quantitative indices thereby improving analytical rigor and transparency of underlying assumptions. It can be used to monitor the progress of the National Health Mission (India) and translated to evaluate the HRH policies of other countries. In previous studies, HRH-related policies have been assessed through interview methods [33], process tracing [31], or qualitative summarization [35]. The proposed framework focuses on standardized policy analysis removing stakeholder bias seen in interviews and the investigator's bias in qualitative summaries. The

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**Table 4** Number of cadrewise NHPI recommendations compared with their deficit categories for AAAQ dimensions

	1983			2002			2017		
Dimension	Cadre	Number of Recommendations	Deficit category using Bhore threshold	Cadre	Number of Recommendations	Deficit category using Bhore threshold	Cadre	Number of Recommendations	Deficit category using HLEG threshold
Availability	ANMª	0/3	Critical deficit	Doctor	5/13	High deficit	Doctor	15/33	Extreme surplus
	Nurse	0/3	Critical deficit	Nurse	4/13	Critical deficit	Pharma- cist	5/33	Moderate deficit
	Dentist	0/3	Critical deficit	Pharma- cist	1/13	High deficit	Nurse	2/33	Moderate deficit
	Doctor	0/3	High deficit	AYUSH	1/13	-	Dentist	0/33	Moderate deficit
	Pharma- cist	0/3	Moderate deficit	Dentist	0/13	Critical deficit	ANM	0/33	Moderate surplus
	AYUSH <sup>c</sup>	0/3	-	ANM	0/13	Critical deficit	AYUSH	0/33	Moderate surplus
Accessibility	Doctor	1/4	Critical deficit	Doctor	4/8	Critical deficit	Doctor	15/36	Critical deficit
	AYUSH	1/4	High deficit	Nurse	1/8	Critical deficit	AYUSH	4/36	Critical deficit
	Nurse	0/4	Critical deficit	Pharma- cist	1/8	High deficit	Pharma- cist	3/36	High deficit
	Dentist	0/4	Critical deficit	Dentist	0/8	Critical deficit	Nurse	2/36	High deficit
	Pharma- cist	0/4	High deficit	AYUSH	0/8	High deficit	ANM	1/36	Extreme surplus
	ANM	0/4	High deficit	ANM	0/8	High deficit	Dentist	0/36	Critical deficit
Acceptability (cadre-mix)	Nursing cadres <sup>d</sup>	No acceptability- related recommenda- tions	Critical deficit	Sup- porting cadres	1/5	High deficit	Sup- porting cadres	4/10	High deficit
	Sup- porting cadres <sup>e</sup>		High deficit	Nursing cadres	0/5	High deficit	Nursing cadres	2/10	High deficit
Acceptability (sex-mix)	Doctor	No acceptability- related recommenda-	Critical deficit	Doctor	1/5	Critical deficit	Pharma- cist	2/10	Critical deficit
	Pharma- cist	tions	Critical deficit	Pharma- cist	1/5	Critical deficit	Doctor	2/10	High deficit
	AYUSH		Critical deficit	AYUSH	0/5	Critical deficit	AYUSH	1/10	Critical deficit
	Dentist		Critical deficit	Dentist	0/5	High deficit	Nurse	1/10	Extreme surplus
	Nurse		Extreme surplus	Nurse	0/5	Extreme surplus	Dentist	0/10	Moderate deficit
Quality	Nursing cadres	0/6	Critical deficit	Doctor	4/11	Moderate deficit	Doctor	18/41	Low deficit
	Pharma- cist	0/6	High deficit	Nursing cadres	3/11	High deficit	Nursing cadres	6/41	High deficit
	AYUSH	0/6	High deficit	Pharma- cist	2/11	High deficit	Pharma- cist	3/41	High deficit

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Table 4 (continued)

	1983			2002			2017		
Dimension	Cadre	Number of Recommendations	Deficit category using Bhore threshold	Cadre	Number of Recommendations	Deficit category using Bhore threshold	Cadre	Number of Recommendations	Deficit category using HLEG threshold
	Doctor	0/6	High deficit	AYUSH	0/11	Moderate deficit	AYUSH	1/41	Low deficit
	Dentist	0/6	Moderate deficit	Dentist	0/11	Low deficit	Dentist	1/41	Low deficit

<sup>&#</sup>x27;-' indicates uncalculated deficit indices due to unavailable data. AvDs for AYUSH for the years 1981 and 2001 were not calculated due to the lack of requirement thresholds in the Bhore Committee Report. HRH deficit quartiles were classified as—critical (1 to 0.75), high (0.74 to 0.50), moderate (0.49 to 0.25), and low (0.24 to 0). The surplus was categorized as low (-0.01 to -0.24), moderate (-0.25 to -0.49), high (-0.50 to -0.74), and extreme (<-0.75). AAAQ availability, accessibility, acceptability, aANM: Auxiliary Nurse-Midwife, CAYUSH: Ayurveda, Yoga and Naturopathy, Unani, Siddha and Homeopathy, defining cadres include ANMs and nurses, esupporting cadres include nursing cadres and pharmacists

conjoint application of framework and indices generates information useful for rigorous process tracing.

Our analysis of NHPI recommendations fills an important gap as the 2014 WHO–GHWA report indicated that there was 'insufficient data' for reliance on India's HRH policy on the AAAQ dimensions [10]. In addition, the deficit analysis confirms previous findings for the deficiencies in HRH dimensions, such as shortages in HRH availability [36], skewed urban–rural distribution depicting disparities in accessibility [36], poor quality indicated by a substantial proportion of unregistered/unqualified HRH [36], and low nurse-to-physician ratios compromising workforce acceptability [10]. These findings speak to the importance of viewing HRH holistically through AAAQ dimensions.

Focusing on all four dimensions is crucial, because population health outcomes can improve only when high-quality HRH are available equitably in an acceptable form to the people [11]. In the past, policies focusing on increasing HRH production have had success in enhancing availability, but they have failed to improve the accessibility and quality of the workforce [37]. Moreover, acceptability and regulation of outsized unqualified HRH remain largely unaddressed [10, 38]. This can be corrected by integrating AAAQ dimensions in health policies [31]. Adopting and implementing policies that address these dimensions is crucial and demands several prerequisites—(a) identification of deficiencies in cadres through dimensionwise indices [32, 33], (b) identification of dimensionwise and cadrewise focus of HRH policies using a predetermined framework [35, 39], (c) assessing the mismatches between dimensional deficiencies in HRH and policy focus, (d) experimentation with and evaluation of strategies and actions for their relevance, effectiveness, and cost-effectiveness [37, 40].

There is an urgent need for a dedicated national HRH policy that measures needs, and develops, executes, and monitors plans to enhance the AAAQ of HRH in India.

However, in the absence of a standalone HRH policy, restructuring Indian national and subnational policies to explicitly incorporate specific strategies and actions addressing AAAQ dimensions will allow for an evidencebased, coordinated, and sustained response towards solving the HRH crisis [10]. Cadre-specific policy recommendations should focus more on primary-care level cadres, such as ANMs, community health workers, nurses, and rural physicians. Beyond recommendations, policies should also discuss implementation strategies, such as reducing attrition in HRH, removing administrative barriers for deployment, developing socio-cultural competence, and regular assessment of in-service staff [41]. Robust efforts to continually develop and check HRH requirement thresholds are necessary to address the relevance of AAAQ indices. Currently, the NITI Aayog has set a target of 45 physicians, nurses, and midwives per 10,000 people to be achieved by 2030 under the SDGs program [42]. However, this focuses solely on HRH availability. Future policies should set targets for multiple indicators measuring AAAQ dimensions for comprehensive progress monitoring.

One of the strengths of this study is the introduction and application of a novel framework for the systematic analysis of HRH AAAQ dimensions in health policies and plans. Another novelty is the proposal of a family of indices that can measure availability, accessibility, different forms of acceptability, and quality of HRH with uniform and policy-relevant interpretation. However, the study has several limitations. First, data for qualification could not be derived from the census due to the lack of educational details for the self-reported occupations. Therefore, we applied the proportion of qualified HRH derived from NSS to relevant census years to obtain the absolute number of qualified HRH. While this can create some comparability challenges, a similar approach has been used in another study [24] and the comparability of NSS and census data has been discussed elsewhere [24].

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Second, the availability deficit (AvD) could not be calculated for AYUSH practitioners using the requirement threshold based on Bhore Committee (R-1), since this cadre was not recognized back in 1946. Third, we could not calculate quality deficit (QD) for nurses and ANMs individually due to the resolution of the intersection of NOC codes with educational details in the NSS data. We, however, calculated the combined QD for nurses and ANMs. Fourth, following the approach of the Lancet Commission on Global Surgery [30] and that of other studies [28, 29], for policy content analysis, focus on AAAQ dimensions and HRH cadres in NHPIs was determined using the number of mentions. We understand that our approach is insufficient and does not consider aspects, such as the relevance, effectiveness, and costeffectiveness of the policy recommendations [40]. However, the required data on additional aspects are usually absent in LMICs, and measuring the strength of strategies and actions was out of the scope of the study. Finally, here we assess HRH sex-mix and the cadre-mix as proxies of acceptability. We chose these proxies due to their inclusion in the WHO-GHWA report. However, there are other attributes that can be critical towards determining acceptability. In India's context, these include age, religious, and caste composition of HRH, place of origin of the health workers, and their educational or training setting among other factors [43]. The ApD values calculated here might vary depending on the proxy of choice portraying that acceptability of HRH is composed of several attributes.

Future research can add to the study findings and improve upon its limitations in several ways. First, future studies can extend the ApD calculation to other attributes, such as age, religion, etc. It would also be important to synthesize a composite measure of ApD that can combine the multiple attributes in a non-compensatory or partially compensatory weighted average manner [44]. Second, validating the appropriateness of the thresholds used for AAAQ deficit calculations is also an important direction of work. Ideally, these thresholds should emerge from the consensus of the multiple stakeholders using a policy Delphi-method study [45]. Third, investigating and comparing the effectiveness and cost-effectiveness of the strategies and actions proposed in the current framework through observational and intervention studies could greatly benefit the larger field of health systems and policy research. Fourth, applying the framework and deficit indices to assess HRH policies and status at local levels (e.g., states/provinces, districts, municipalities etc.) would be useful for decentralized and targeted policymaking. Finally, the application of the integrated indicesframework approach in other low- and middle-income countries (LMICs) facing HRH problems [46] will allow cross-national comparison of strengths and weaknesses of HRH policies for contextual needs and generate evidence for strategies and actions instrumental for dimensionwise HRH improvements.

#### **Conclusions**

NHPI recommendations addressing the HRH AAAQ dimensions need to be based on situational analysis of needs and informed by evidence. Furthermore, while availability and quality are focused explicitly in policies, adequate policy attention is not awarded to acceptability and accessibility that are critical for a well-functioning and equitable workforce. Formulating a dedicated HRH policy addressing the contextual HRH deficiencies is crucial for India. The framework and indices-based method can help identify the gaps between targeted and needed dimensions and cadres for effective HRH strengthening in countries. At the global level, the application of framework and indices will allow a comparison of the strengths and weaknesses of HRH-related policies and indicate implementation strategies and actions.

#### Abbreviations

HRH: Human Resources for Health; AAAQ: Availability, accessibility, acceptability, and quality; NHPI: National Health Policy of India; UHC: Universal Healthcare Coverage; HLEG: High-level Expert Group; GHWA: Global Health Workforce Alliance; AvD: Availability deficit; ASD: Accessibility deficit; ApD: Acceptability deficit; QD: Quality deficit; ANMs: Auxiliary nurse-midwives; AYUSH: Ayurveda, Yoga and Naturopathy, Unani, Siddha and Homeopathy; LMICs: Low- and middle-income countries; CHW: Community health worker; LMP: Licentiate medical practitioner; ASHA: Accredited Social Health Activist; NOC: National Occupation Classification; NSS: National Sample Survey; MoHFW: Ministry of Health and Family Welfare; WHO: World Health Organization.

#### Supplementary Information

The online version contains supplementary material available at https://doi.org/10.1186/s12960-021-00681-1.

**Additional file 1.** 1. a. References for HRH strategies and actions in the AAAQ framework. Legend—HRH: Human Resources for Health, AAAQ: Availability, Accessibility, Acceptability, Quality. 1.b. Methods Supplement. Description of data: The file contains equations for calculations of R-1 (Bhore thresholds) and R-2 (HLEG thresholds) at health center levels and P for pre-NHPI census—1981, 2001, and 2011 years along with considerations and limitations used for calculations.

Additional file 2: Table S1. HRH categories with corresponding National Occupation Classification codes (NOC). Legend—HRH: Human Resources for Health, NOC: National Occupation Classification, ANM: Auxiliary Nurse-Midwife, AYUSH: Ayurveda, Yoga and Naturopathy, Unani, Siddha and Homeopathy. Table S2. Data tables used for extraction of HRH data from Census 1981, 2001, 2011. Legend—HRH: Human Resources for Health. Table S3. Qualifications of qualified HRH. Legend—HRH: Human Resources for Health, ANM: Auxiliary Nurse-Midwife, AYUSH: Ayurveda, Yoga and Naturopathy, Unani, Siddha and Homeopathy. Table S4a. Coding of HRH-related dimensions of NHPI 1983 into dimension, cadre, action, and strategy using the framework for HRH strengthening. Legend—NHPI: National Health Policy of India, HRH: Human Resources

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for Health, AYUSH: Ayurveda, Yoga and Naturopathy, Unani, Siddha and Homeopathy, CHW: Community Health Worker. Other includes mid-level practitioners, community health workers, and multi-purpose workers. Non-cadre-specific recommendations are the ones that are not specific to any cadre. Table S4b. Coding of HRH-related dimensions of NHPI-2002 into dimension, cadre, action, and strategy using the framework for HRH strengthening. Legend—NHPI: National Health Policy of India, HRH: Human Resources for Health, AYUSH: Ayurveda, Yoga and Naturopathy, Unani, Siddha and Homeopathy, CHW: Community Health Worker. Other includes mid-level practitioners, community health workers, and multipurpose workers. Non-cadre-specific recommendations are the ones that are not specific to any cadre. Table S4c. Coding of HRH-related dimensions of NHPI-2017 into dimension, cadre, action, and strategy using the framework for HRH strengthening. Legend—NHPI: National Health Policy of India, HRH: Human Resources for Health, AYUSH: Ayurveda, Yoga and Naturopathy, Unani, Siddha and Homeopathy, CHW: Community Health Worker. Other includes mid-level practitioners, community health workers, and multi-purpose workers. Non-cadre-specific recommendations are the ones that are not specific to any cadre.

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#### Authors' contributions

SD and SZ had access to all the data and take responsibility for the integrity and accuracy of the analysis. Study concept and design: SD and SZ. Acquisition, analysis, or interpretation of data: all authors. Drafting of the manuscript: all authors. Literature review: SD and JV. Critical revision of the manuscript for important intellectual content: all authors. Statistical analysis: SD and JV. Obtained study funding: not applicable. Administrative, technical, or material support: SZ. Study supervision: SZ. All authors read and approved the final manuscript.

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#### Availability of data and materials

The data sets supporting the conclusions of this article are included with the article and its additional files

#### **Declarations**

# Ethics approval and consent to participate

Not applicable.

#### **Consent for publication**

Not applicable.

#### **Competing interests**

The authors declare no competing interests.

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